buggyguard

Lost / Damaged Shipment Claim Form

We are sorry for the loss or damage of your package. We will do everything we can to help with your shipment. Please fill out the form below and fax it to 888.852.7364. Someone will contact you within 2 business days with further information.

Customer Information

Name: _____

Company: _____ Phone: _____

Address: _____

Order Number: _____ Email: _____

Shipment Information

Shipping Method: _____

Tracking Number (if applicable): _____

Claim Type (Circle): Loss Missing Items Damage

If damaged, please describe: _____

_____

Customer Statement

I certify that the above information is both true and correct, and that I have not initiated any type of credit card chargeback. I also understand the consequences of making fraudulent claims as listed below.

Warning: Any fraudulent claims will make the customer liable for any prosecution under federal mail fraud criminal codes. The submission of false, fictitious or fraudulent statements may result in up to 5 years in prison and a fine of up to $10,000.00 (US code Title 18, Section 1001). In addition, a civil penalty of up to $5,000.00 and an assessment of twice the amount of the fraudulent claim may be imposed (US code Title 31, Section 3802).

Signature_____ Date: _____

Printed Name: _____